Signing up with KARE

How to Become a KARE HERO · https://doyoukare.com/docs/heroes/getting-started-hero/how-to-sign-up/

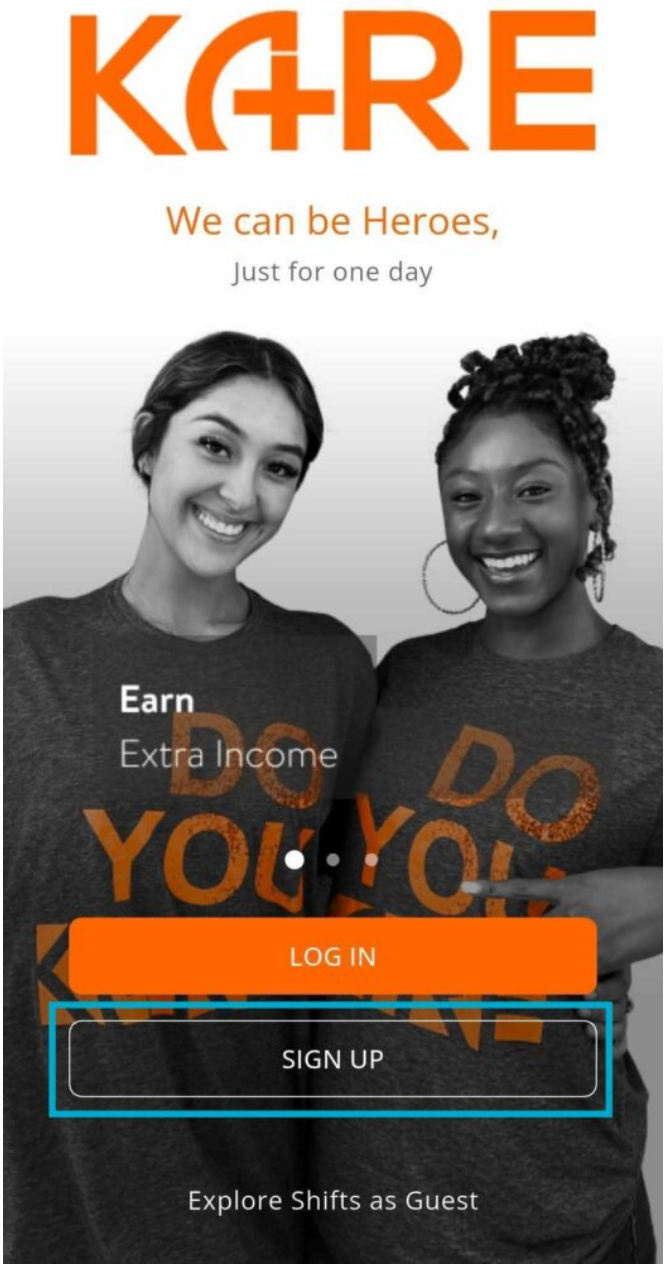
Overview

The sign-up process in the KARE Heroes App is designed to guide you step by step. You will provide basic information, review and accept the Terms of Service and Privacy Policy, and verify your identity if needed.

Once your account is created, you will have access to some features and can begin your credentialing process to become a certified HERO.

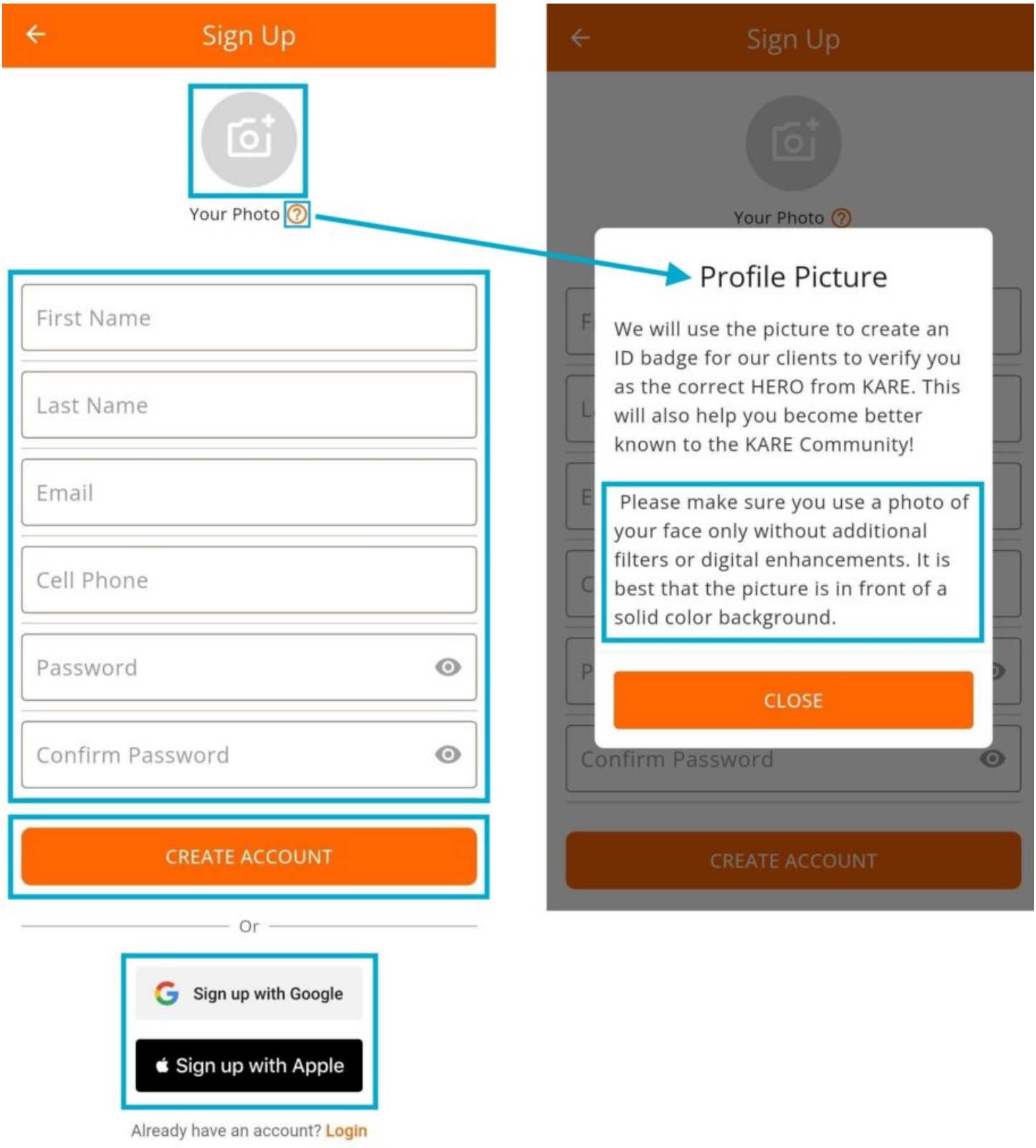
Getting Started

1. Download the KARE Heroes App and tap the **Sign Up** button.



2. Enter your basic information.

- You may take a photo using your phone or choose one from your gallery.
- The photo must show you clearly in front of a **solid color background**, with **no filters**.



3. You can also sign up using your **Google** or **Apple** account.

⚠️ Important for Apple users:

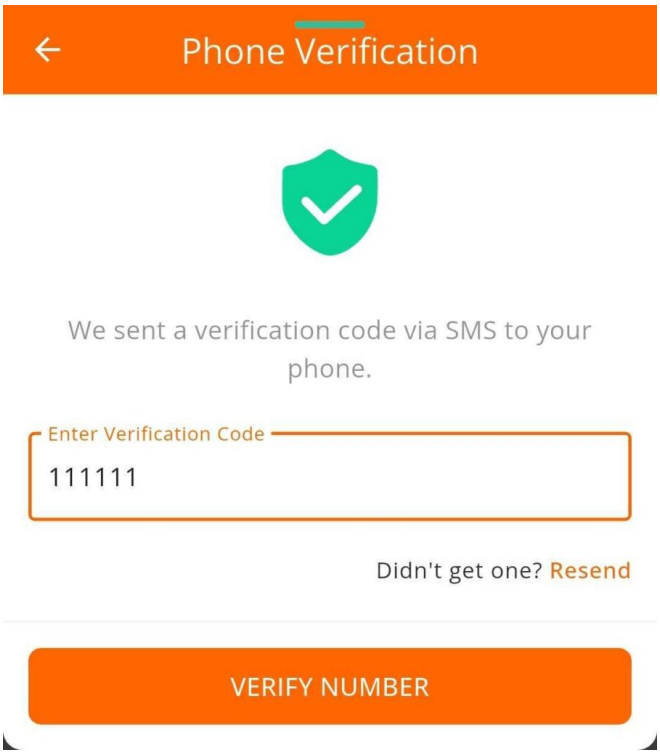
If you signed up with **Sign in with Apple,** your email may look like a random address ending in **@privaterelay.appleid.com**.

This is a temporary email generated by Apple to protect your privacy. However, using this email can block important messages, like drug screening invites, background checks or verification steps.

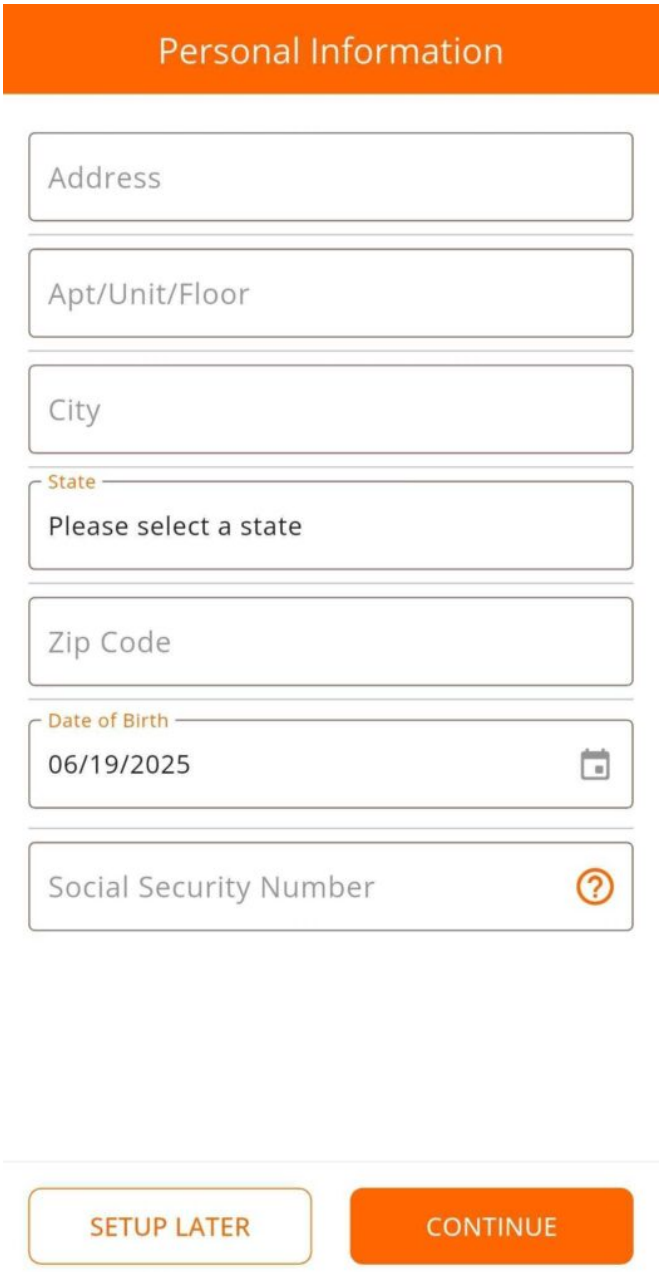
If prompted by your iPhone, choose **Use my email address** (not **Hide my email)** to avoid delays. Be sure to use your real **personal email** (e.g., Gmail, Outlook, etc) where you can receive updates directly.

4. The system will send a **verification code** to your phone.

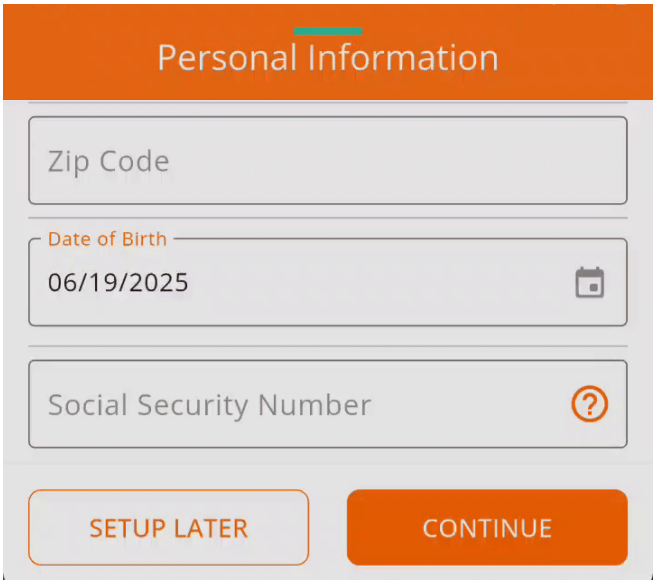
- Enter the code in the text box to confirm your number.



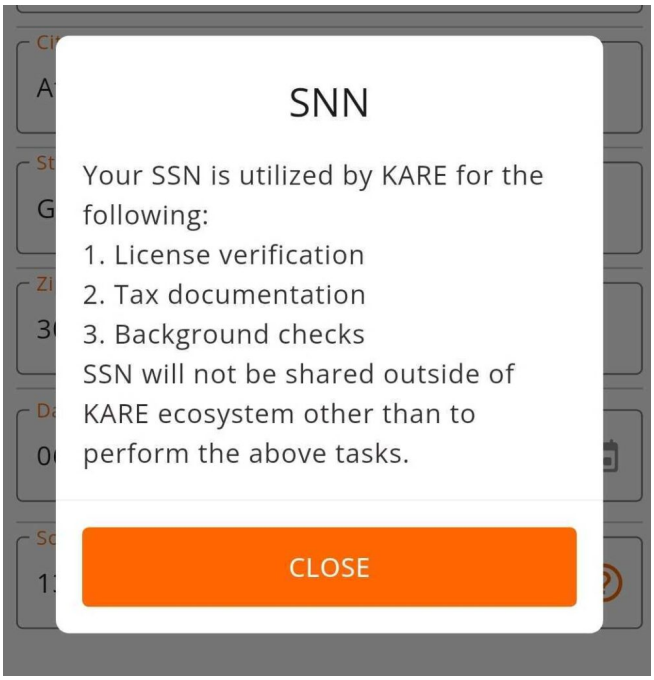
5. After verifying your phone number, continue entering your **personal details** to complete your profile.



To enter a date, tap the **Edit** button to type it manually.

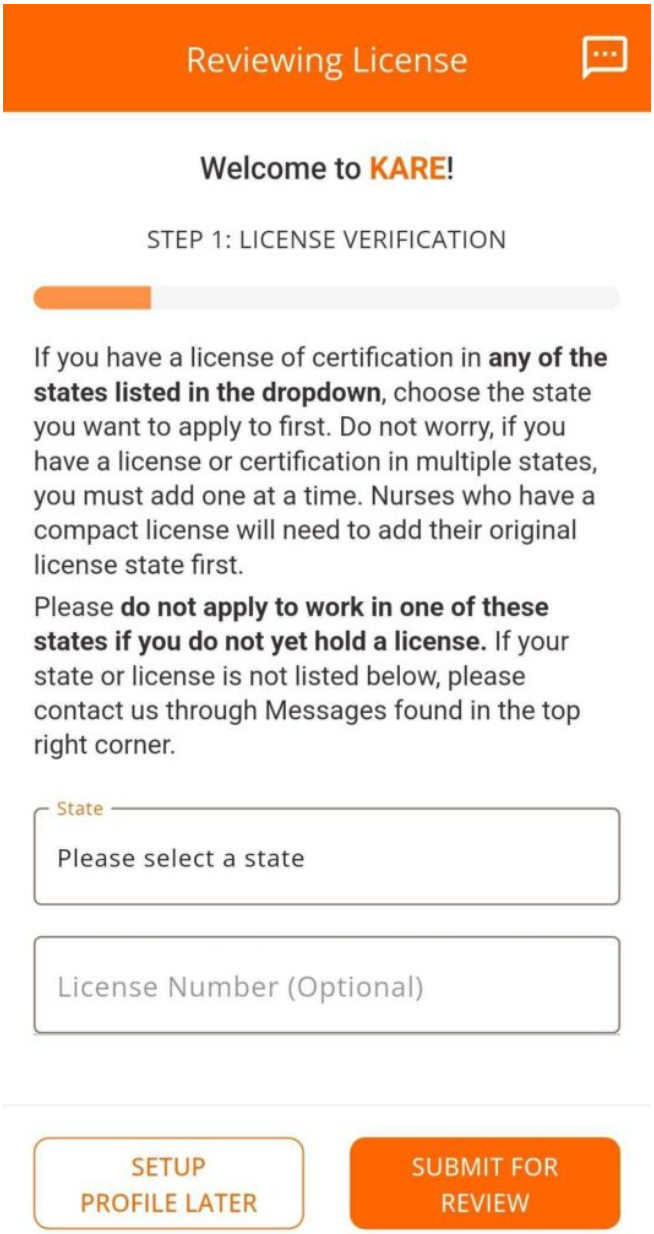


Tap the **question mark icon** in the SSN box if you need more information.



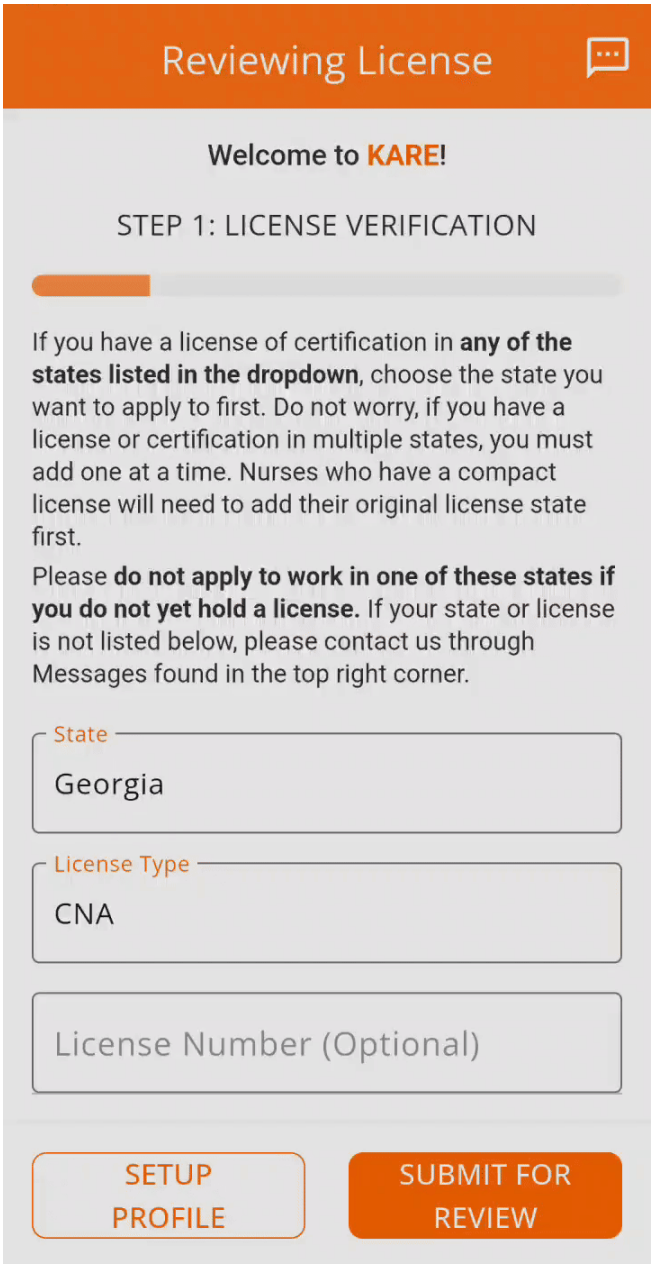
6. Tap **Continue** to begin license verification.

- You will need to enter the **state**, **type of license**, and **license number.**

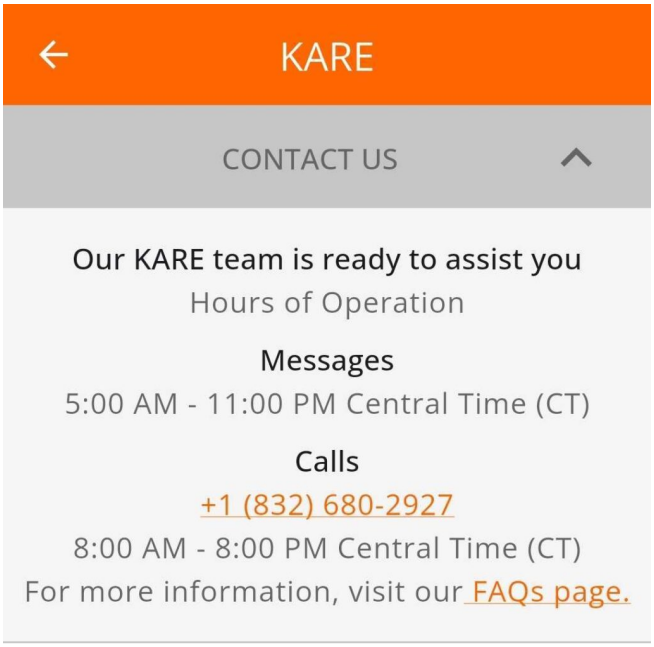


KARE Support

Tap the **chat icon** in the top right corner of the screen.



You can call us at phone number listed below or visit the **Frequently Asked Questions (FAQ)** page to learn more.



Need Help?

Our KARE Support Team is here for you:

- **General Support:** (832) 380-8740
- **In-App Messaging:** Available daily in the KARE app.
- **Email:** karerecruiting@doyoukare.com

We will get back to you as quickly as possible.

Additional Resources

License Verification

KARE Support Hours