Message and Notifications Updates

How to Become a KARE HERO · https://doyoukare.com/docs/heroes/getting-started-hero/message-and-notifications-updates-heroes-app/

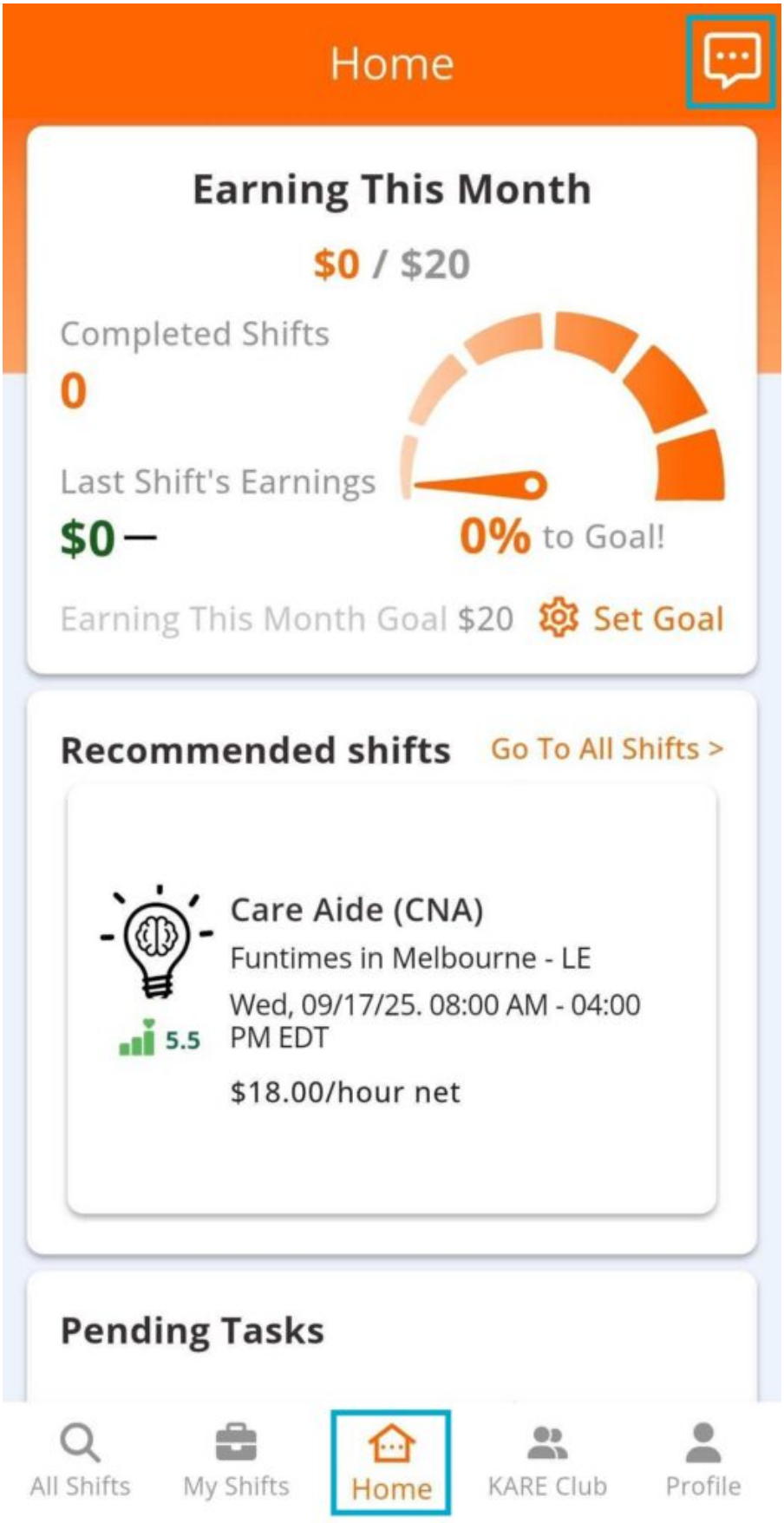
Overview

The Messages section now includes both direct messages and notifications. You can easily switch between tabs, search messages, and manage your notification settings. Everything is now in one place for easier communication.

Access Messages and Notifications

Everything is now in one place for easier communication.

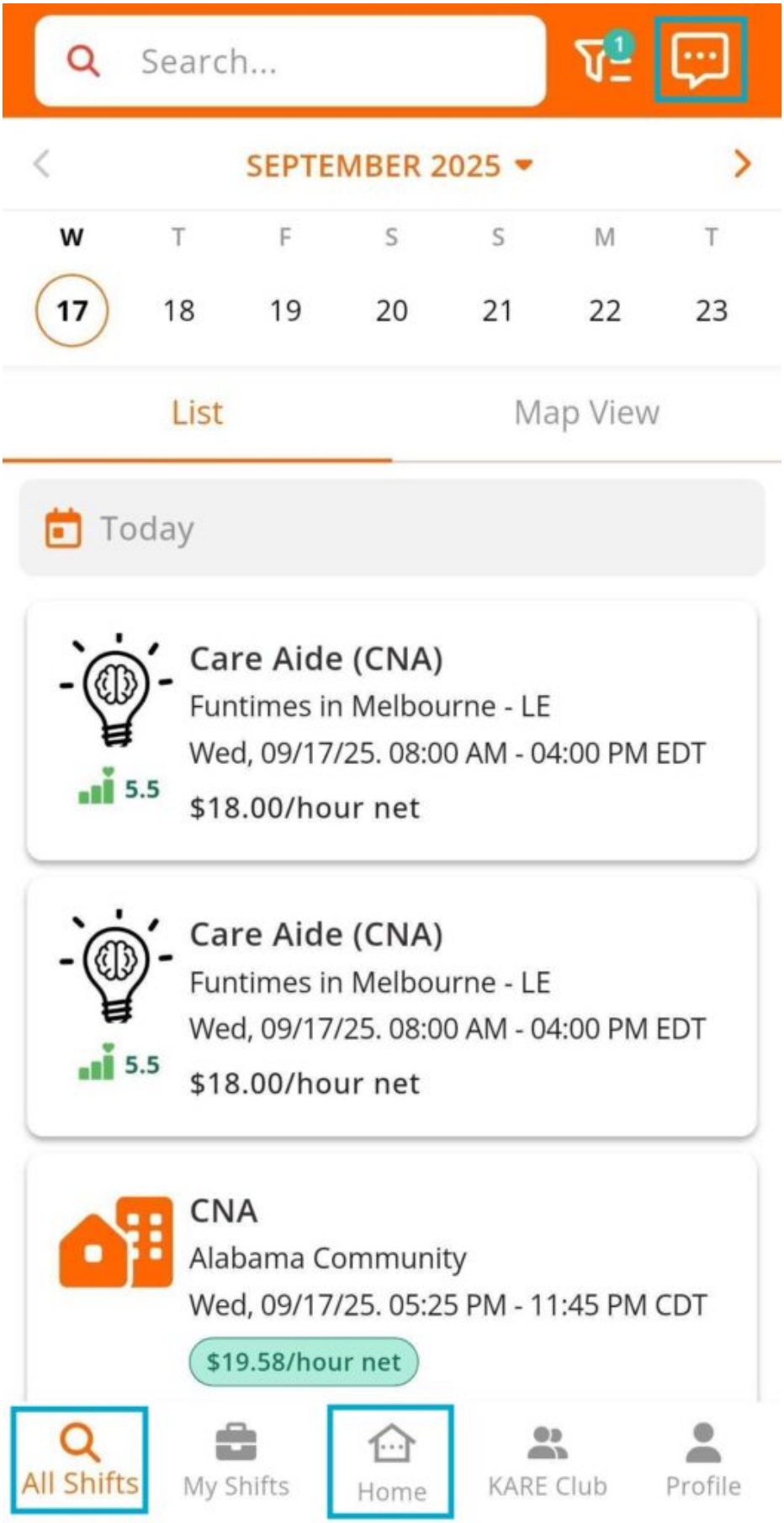
To access your Message or Notifications, tap the message icon at the top of the Home Screen, All Shifts, and My Shifts


Home
Earning This Month
$0 / $20
Completed Shifts
0
Last Shift's Earnings
$0 —
0% to Goal!
Earning This Month Goal $20
Set Goal
Recommended shifts
Go To All Shifts >
Care Aide (CNA)
Funtimes in Melbourne - LE
Wed, 09/17/25. 08:00 AM - 04:00 PM EDT
5.5
$18.00/hour net
Pending Tasks
All Shifts
My Shifts
Home
KARE Club
Profile

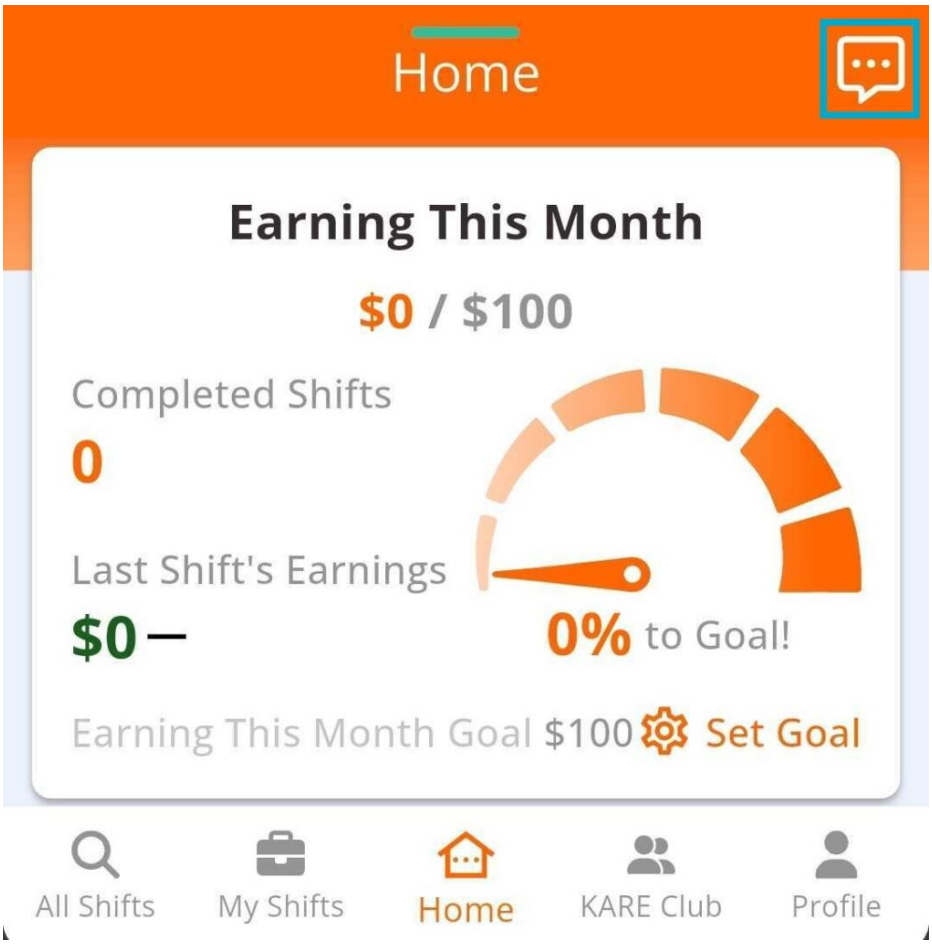
Search and Manage Messages

Steps to search and manage:

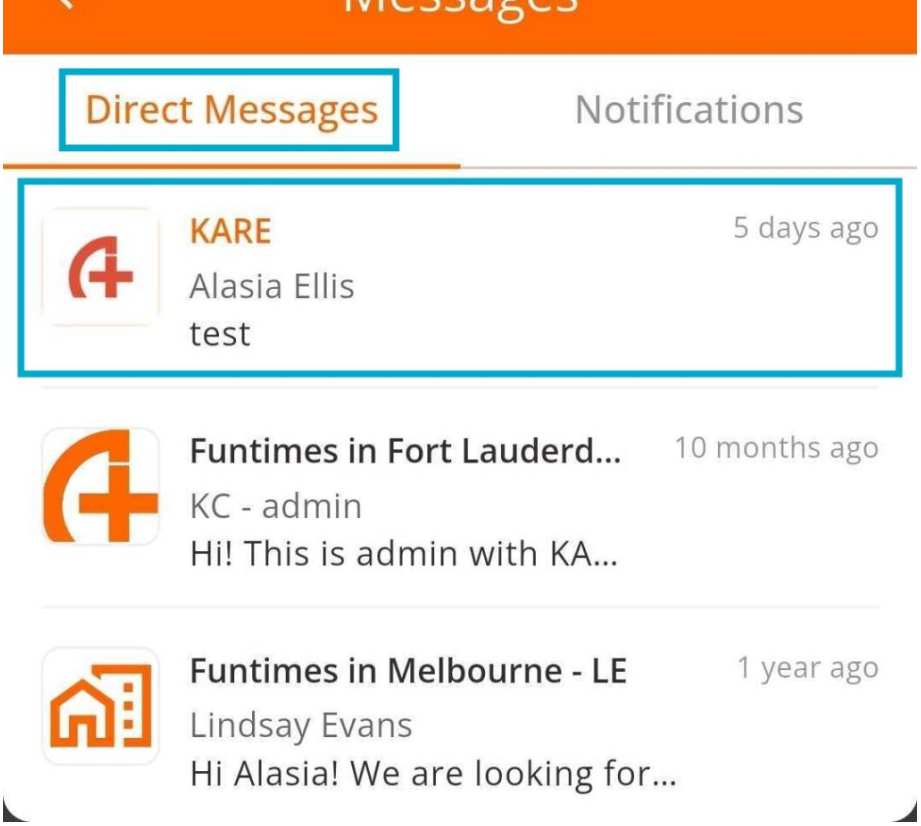
1. Tap the search or home icon

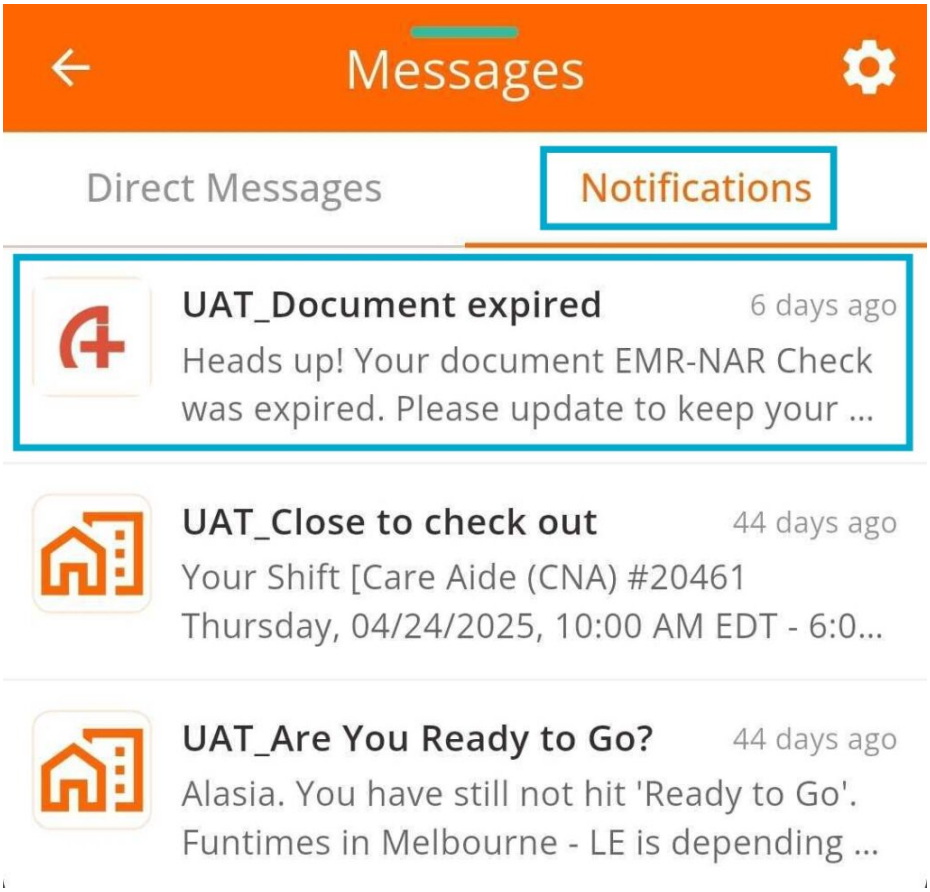

Search...
SEPTEMBER 2025
W T F S S M T
17 18 19 20 21 22 23
List
Map View
Today
Care Aide (CNA)
Funtimes in Melbourne - LE
Wed, 09/17/25. 08:00 AM - 04:00 PM EDT
5.5
$18.00/hour net
Care Aide (CNA)
Funtimes in Melbourne - LE
Wed, 09/17/25. 08:00 AM - 04:00 PM EDT
5.5
$18.00/hour net
CNA
Alabama Community
Wed, 09/17/25. 05:25 PM - 11:45 PM CDT
$19.58/hour net
All Shifts
My Shifts
Home
KARE Club
Profile

2. Tap the message icon at the top right corner to open it.



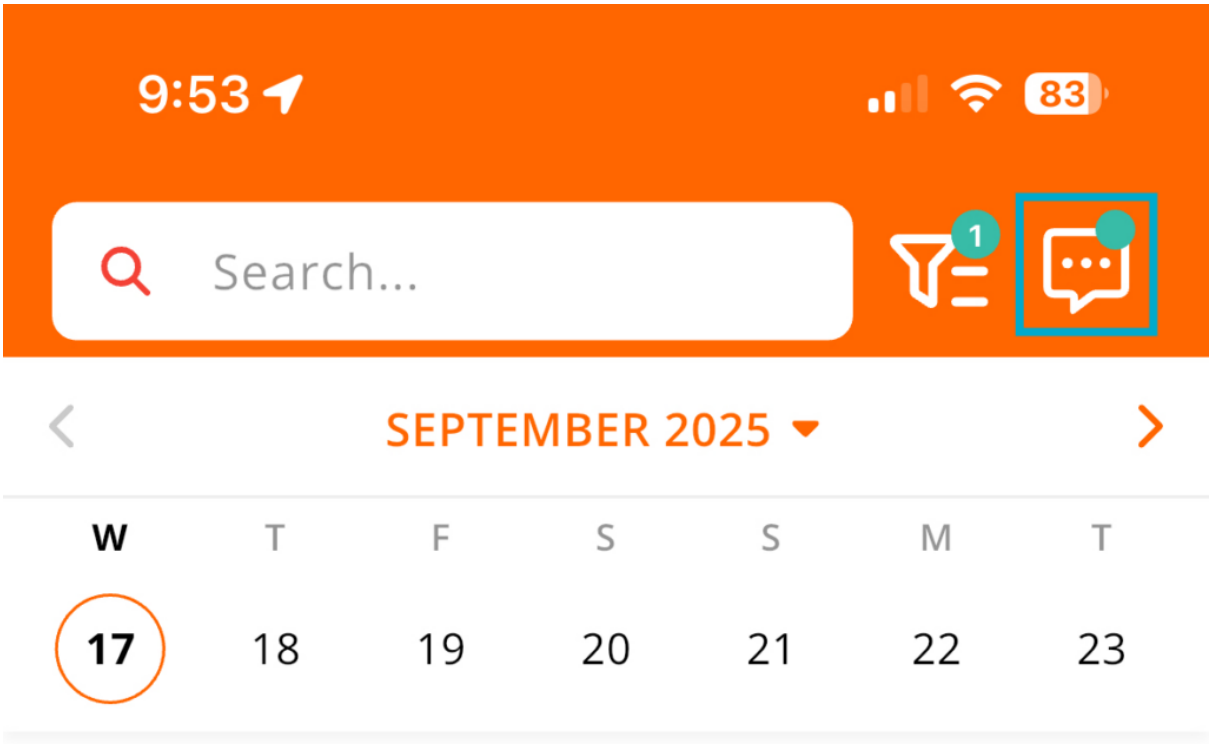
3. Tap to mark as read/unread.


Direct Messages
Notifications
KARE
5 days ago
Alasia Ellis
test
Funtimes in Fort Lauderd...
10 months ago
KC - admin
Hi! This is admin with KA...
Funtimes in Melbourne - LE
1 year ago
Lindsay Evans
Hi Alasia! We are looking for...


Messages
Direct Messages
Notifications
UAT_Document expired
6 days ago
Heads up! Your document EMR-NAR Check was expired. Please update to keep your ...
UAT_Close to check out
44 days ago
Your Shift [Care Aide (CNA) #20461 Thursday, 04/24/2025, 10:00 AM EDT - 6:0...
UAT_Are You Ready to Go?
44 days ago
Alasia. You have still not hit 'Ready to Go'. Funtimes in Melbourne - LE is depending ...

New Messages or Notifications

If you have a new message or notification, you will see a green dot on the icon:



Inside the Messages section, you will see another green dot next to either **Messages** or **Notifications** to show where the new item is:

Messages

Direct Messages

Notifications

KARE — 1 minute ago
admin test
For the band - and the badge



Funtimes in Melbourne - LE — 2 weeks ago
Vanessa Bailey
excited for my shift



Sidelc003 Castillo - HERO — 6 months ago
Vanessa Bailey
Hello



CHRISTIANS CARE — 3 years ago
Christian Cain
Hello! We've just posted our f...



Side 001 Castillo - HERO — 3 years ago
Vanessa Bailey
Let's go!!!!!

CONTACT KARE



Qingwen Nursing Home — 3 years ago
Nancy Turner
Hey! come work for us

No more messages available

Clear New Messages or Notifications

Simply tap on the new message or notification, and the green dot indicator will automatically go away.

This helps you keep track of what’s new and what you’ve already seen.

Messages

Direct Messages | Notifications



KARE 2 hours ago
admin test
For the band - and the badge



Funtimes in Melbourne - LE 2 weeks ago
Vanessa Bailey
excited for my shift



Sidelc003 Castillo - HERO 6 months ago
Vanessa Bailey
Hello



CHRISTIANS CARE 3 years ago
Christian Cain
Hello! We've just posted our...



Side 001 Castillo - HERO 3 years ago
Vanessa Bailey
Let's go!!!!!

CONTACT KARE



Qingwen Nursing Home 3 years ago
Nancy Turner
Hey! come work for us

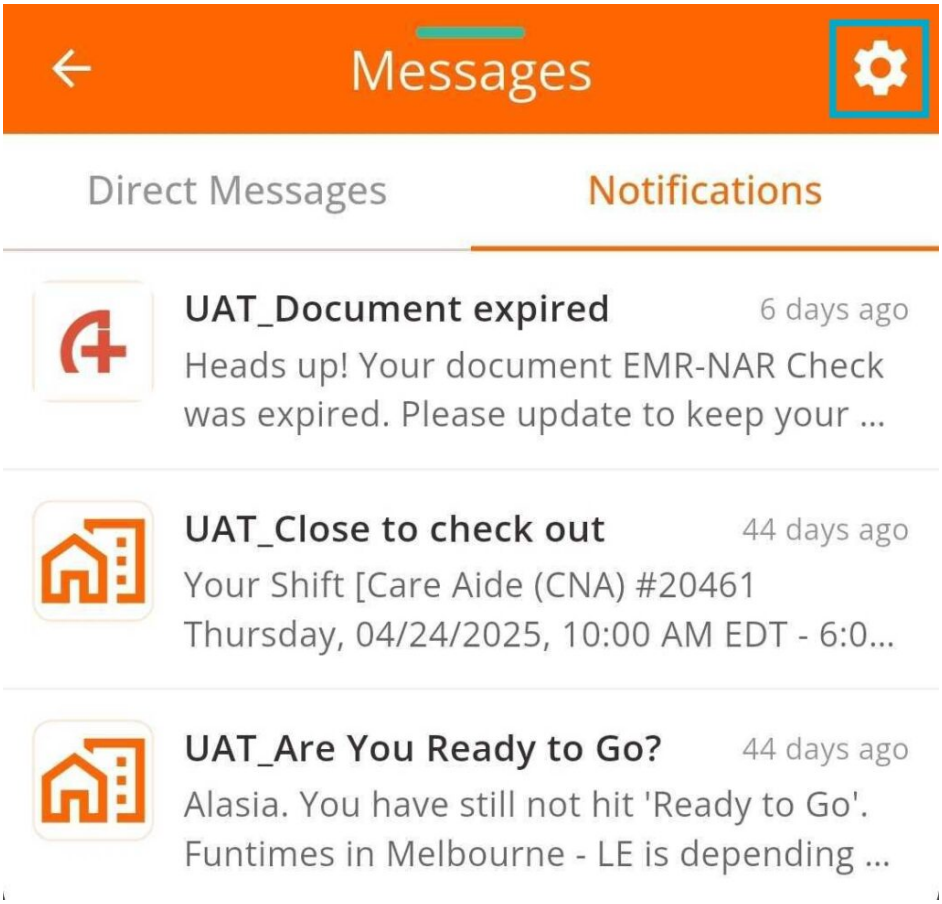
No more messages available

Adjust Notification Settings

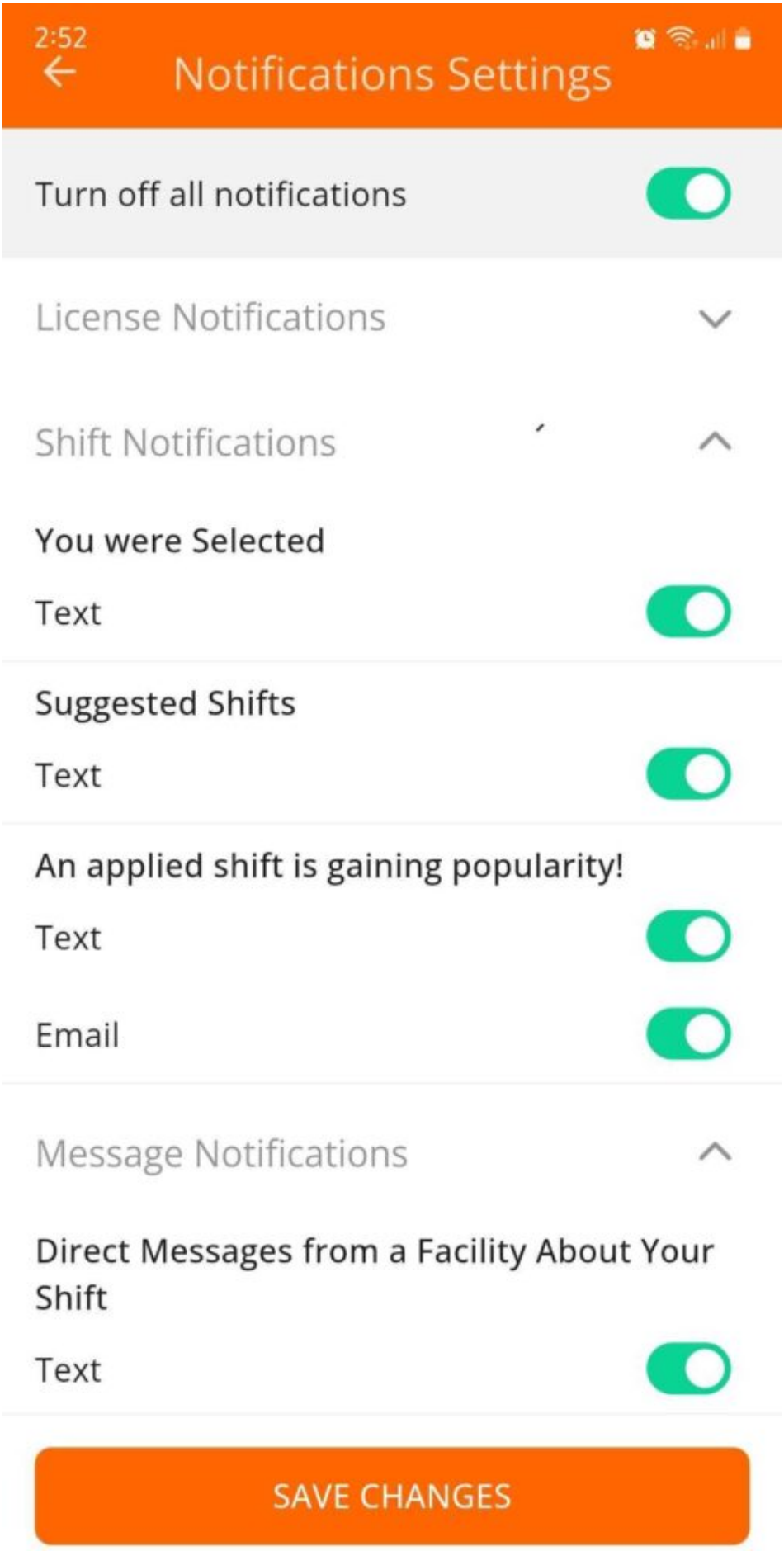
Control how and when you receive notifications.

Steps to adjust settings:

1. Tap the gear icon in the Messages section.



2. Choose your notification preferences.


2:52
Notifications Settings
Turn off all notifications
License Notifications
Shift Notifications
You were Selected
Text
Suggested Shifts
Text
An applied shift is gaining popularity!
Text
Email
Message Notifications
Direct Messages from a Facility About Your Shift
Text
SAVE CHANGES

3. Save your changes.

Need Help?

Our KARE Support Team is here for you:

- **General Support:** (832) 380-8740
- **In-App Messaging:** Available daily in the KARE app.
- **Email:** herosupport@doyoukare.com

We will get back to you as quickly as possible.

Additional Resources

KARE Support Hours