# Adding and Removing Beta Versions of KARE Heroes App

Troubleshooting · https://doyoukare.com/docs/heroes/troubleshoot-contact-kare/adding-and-removing-beta-versions-of-kare-heroes-app/

## Overview

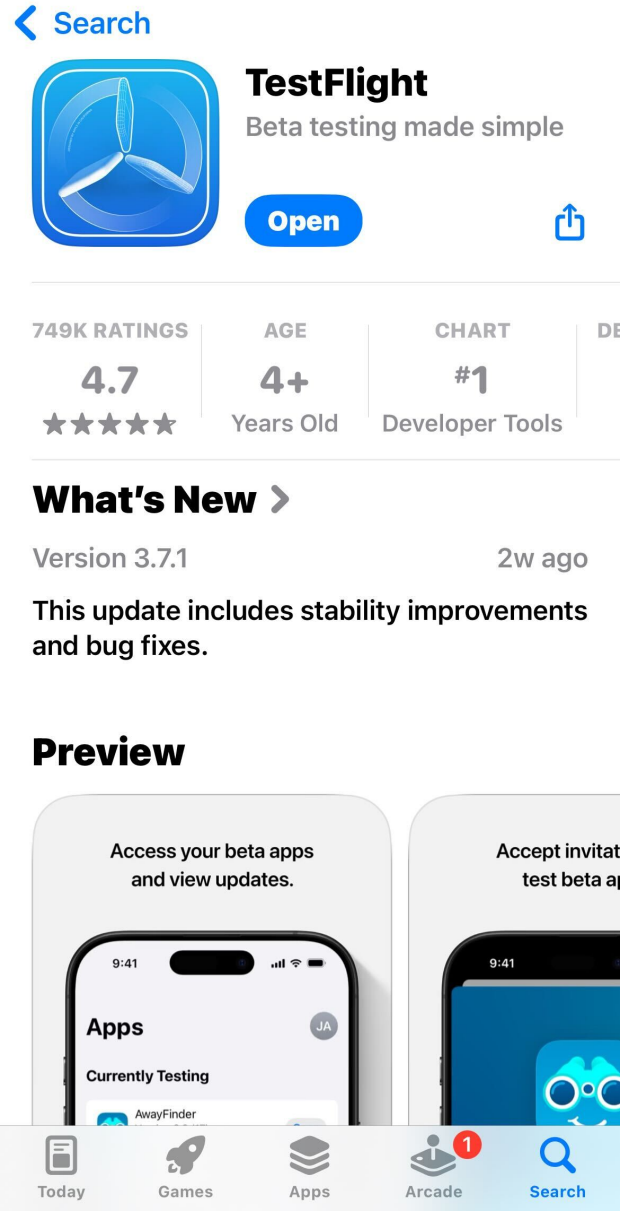
Beta testing can be an exciting opportunity to try out new features or enhancements in an app. However, beta versions can also have bugs. While these can be frustrating, you can switch back to the current Heroes app version at any time.

This guide will walk you through the steps to add and remove your beta version of KARE Heroes on both Apple and Android phones. In order to participate in the beta version, you must have a public beta link.

## Manage Beta Versions on Apple

### Join the beta version on Apple

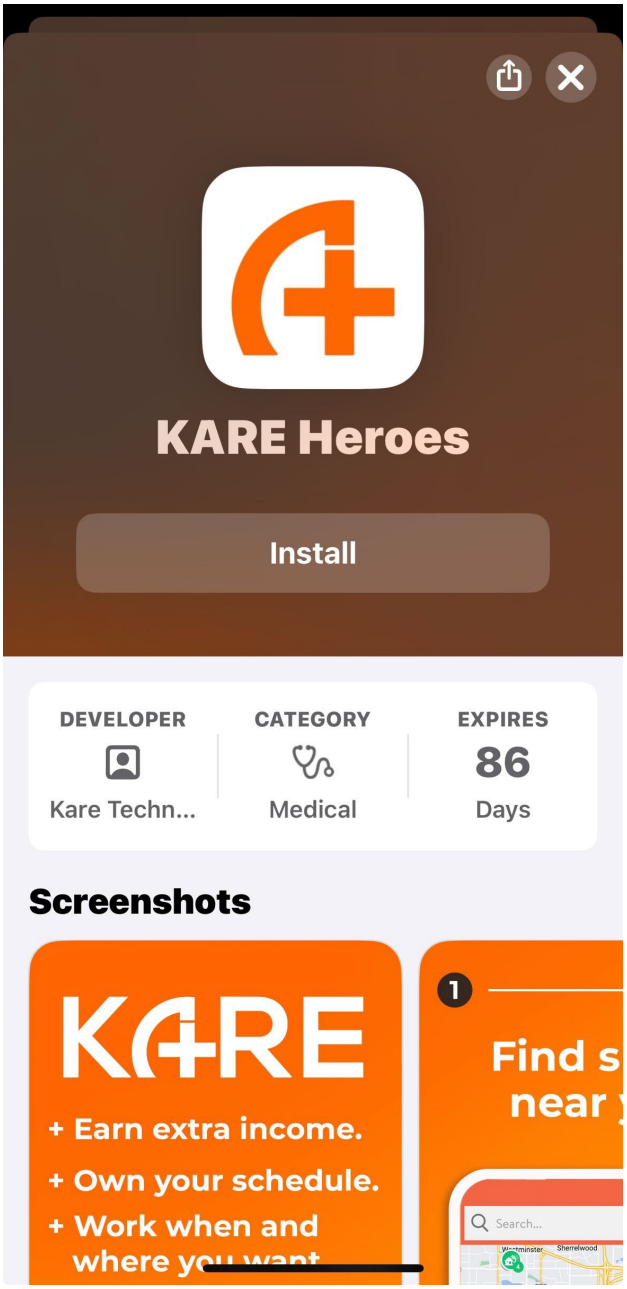
To download the beta version on Apple, you must have an app called **TestFlight** installed.




Once you have installed **TestFlight**, make sure you have your public link to the KARE Heroes beta app available. To download KARE Heroes beta:

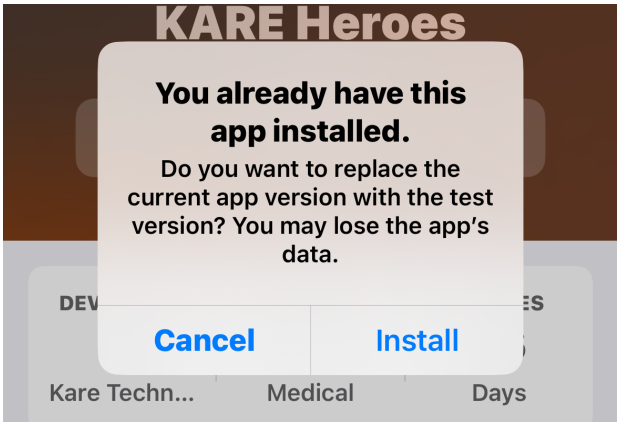
1. Open this beta invite link

2. The link should redirect you to KARE Heroes in **TestFlight**




3. Tap **Install**

4. If you already have the old version of KARE Heroes downloaded, you'll need to **confirm installation** of the new version.

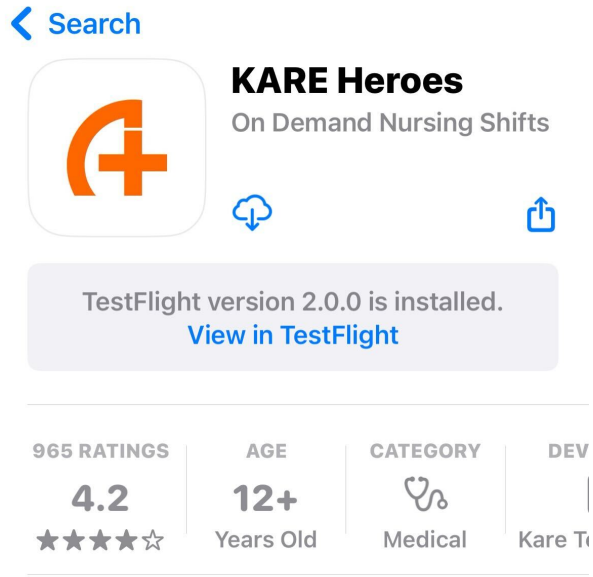



ℹ The old version will be removed until you re-install it. You are unable to have both the new and older versions downloaded simultaneously.

## Remove beta on Apple and re-install older version

If you wish to reinstall the older version of KARE Heroes, follow these steps:

1. Go to the **Apple Store**
2. Find **KARE Heroes**
3. Tap the **download** button



By installing the older version, you will remove the **TestFlight** version.

# Manage beta versions on Android

## Join the beta version on Android

Want to try new features before everyone else? Here’s how to join a beta program on the Google Play Store:

### 1. Find the App’s Beta Program

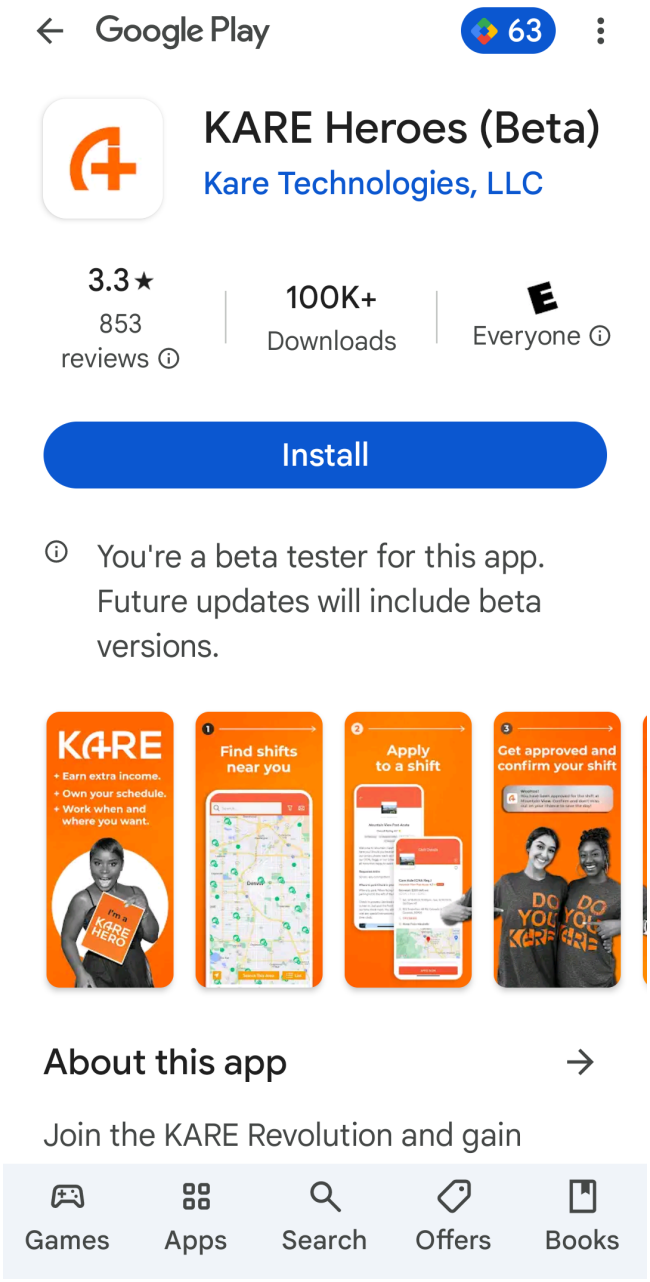
- Open the **Google Play Store** on your device
- Search for the app you want to beta test
- Scroll down to the **"Join the Beta"** section (if available)
- You can also join through this beta invite link

### 2. Join the Beta

- Tap **"Join"** or **"Become a Beta Tester"**
- Confirm by tapping **"Join"** again
- You're now enrolled!

### 3. Install the Beta Version

- If you already have the app, **update it** to get the beta version
- If not, **install it fresh** from the Play Store




ℹ By installing the beta version, you will remove the existing version on your app. You can retrieve the old version at any time.

## Remove beta on Android and re-install older version

Tired of beta bugs? Here's how to switch back to the stable version:

### 1. Open the App's Play Store Page

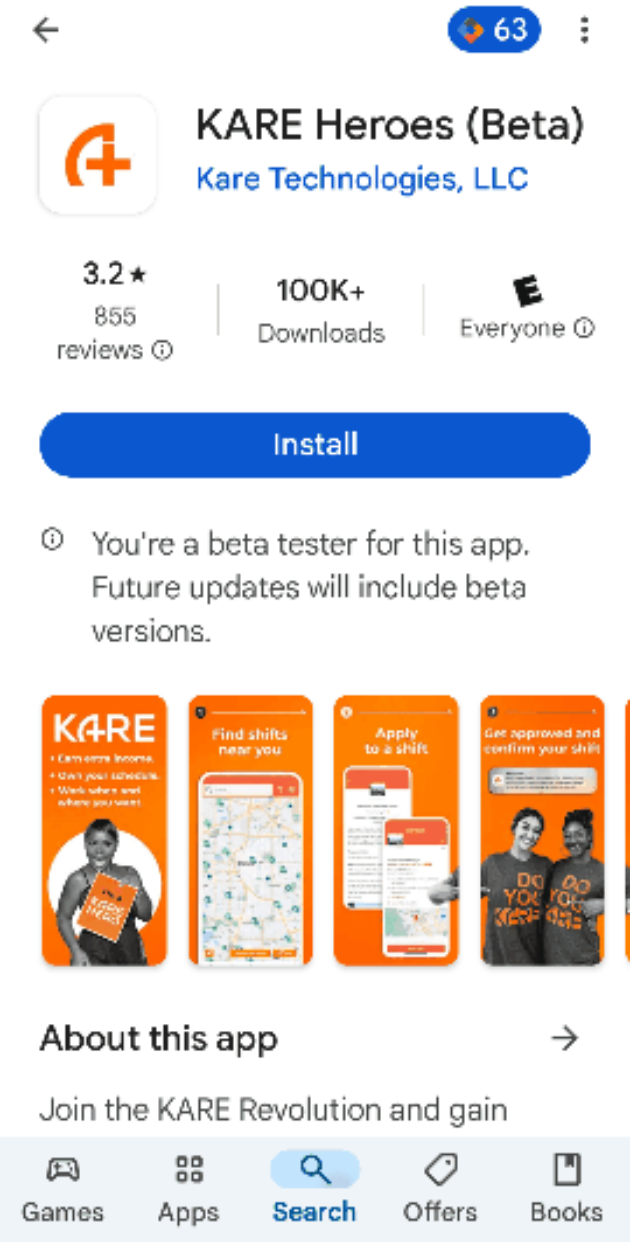
- Go to the **Google Play Store**
- Find the beta app you want to leave (search or check your installed apps)

### 2. Leave the Beta Program

- Scroll down to the **"You're a beta tester"** section
- Tap **"Leave"** (may say "Leave beta program")
- Confirm your choice

### 3. Get the Stable Version

- **Uninstall** the beta app first (important!)
- Reinstall the app normally from the Play Store




Once you leave, it may take a few minutes to remove you from the beta program. Refresh your search for KARE Heroes to see that the version on the app store doesn't contain the **(Beta)** part. This will be the previous version.

## Need Help?

Our KARE Support Team is here for you:

- **General Support:** (832) 380-8740
- **In-App Messaging:** Available daily in the KARE app.
- **Email:** herosupport@doyoukare.com

We will get back to you as quickly as possible.

## Additional Resources

KARE Contact Schedules